

# **ESI eSIP Evolution Series™**

## Premium Power, Performance and Security



The all-new **ESI eSIP Evolution Series™** delivers power, performance, flexibility and scalability for small to mid-sized enterprises up to 500 users. With a modular design that uses the very latest advanced standards-based technology, the eSIP Evolution Series is engineered for the communications needs of today, while "future-proofing" your investment with the ability to grow along with your organization in the future.

### **Easy to Deploy**

The ESI eSIP Evolution Series will install into the most demanding business environments. Comprehensive auto-provisioning and advanced plug-and-play capabilities, combined with an intuitive Metro UI driven by point-and-click configuration, means faster installations to ensure your business communications can be up-and-running in very little time.

#### **Premium Technology & Features**

Users can take advantage of enterprise-grade features that help to improve productivity and efficiency by making routine tasks simple, such as: visual voice mail, dial-by-name directories, conferencing, advanced call handling, call recording, and more!

## Key Features & Benefits:

- Quick multi-site & remote user connections
- Advanced call handling options
- Built-in call recording capability
- Integration with Cloud Contact Center & CRMs
- Conferencing & three-way calling

#### **Power & Performance**

The ESI eSIP Evolution Series utilizes the latest powerful technology advancements, including industrial-grade Quad Core processors, T1 DSP voice processors, and extended-life power units with lightning protection. This solution works with SIP/IAX2, PSTN lines, ISDN, T1/PRI, and GSM/3G/4G.

#### Secure & Reliable

Gain peace-of-mind with advanced fail-over/ redundancy, built-in security, monitoring and reporting capabilities as standard. Additionally, the internal firewall/threat detection and support for TLS and SRTP encryption means that your communications remain secure from unexpected threats to your system.

- Visual voice mail & Email to SMS
- Web-based management
- Powerful add-ons include: eMobile app for smartphones, auto-provisioning, LDAP, conference panel, VPN server, and more!



ESI eMobile™ on Android smartphone

Whether you're traveling for business or personal reasons, your business doesn't stop operating just because you're away! Take the critical features of your business phone on the road with you by using the **ESI eMobile™** application for smartphones. Access voice mails, contact directories, and call recording features from wherever you may be, and always stay available to receive calls from your most valuable clients - even from the beach!

## ESI Communicator™ (Desktop Call Control)

This PC-based desktop application provides an interface where users can access basic call control features such as Drag-and-Drop Transfers, Forward, Visual Park, Hold, Voicemail Access and more! Additional features include Monitor, Whisper, Barge, Agent Login, and Chat, plus the Extensions List shows presence status for every extension at your location.

## ESI Access™ (Physical Access Control)

This is a great solution to keep your facilities more secure. Combining RF scanning technology with ESI's award-winning eSIP Evolution Series communications system, this access control solution allows entry/exit access via programmed RFID cards, the built-in dial pad, or both. Administrators can log-in to view detailed information, such as employee work hours and attendance history.



ESI Access™ Reader & RFID Card

## ESI eSIP Evolution Series™ Features:

- Application Server (extended features)
- Automated Attendant (IVR)
- Attended/Blind Transfer
- AutoCLIP
- Blacklist/Whitelist
- Call Back
- Call Detail Records (CDR)
- Call Forwarding
- Call Monitor
- Call Parking
- Call Pick-up

- Call Recording
- Call Routing
- Call Waiting
- Caller ID
- Conferencing
- Custom Prompts
- Dial by Name Directory
- DISA
- Distinctive Ringtones
- DNIS
- Do Not Disturb (DND)
- Event Center

- Email to SMS/SMS to Email
- Fax to Email
- Paging/Intercom
- LDAP
- Mobility Extension
- Multicast Paging
- Multi-language Support
- Music on Hold
- One Touch Recording
- Queues (ACD)
- PIN List
- Phone Auto-Provisioning

- Real-time Status Monitor
- Ring Groups
- SIP Forking
- SLA
- Speed Dial
- Time Conditions
- User Portal
- User Permissions
- VLAN Tagging
- Voice Mail

Copyright © 2019 Estech Systems, Inc. (ESI). ESI eSIP Evolution Series, ESI Communicator, ESI Access, and ESI eMobile are trademarks of Estech Systems, Inc. Other trade names mentioned herein are the property of their respective owners. ESI systems are protected by various U.S. Patents, granted and pending. Product details are features are subject to change without notice and some system features may not be available at initial release.